



HURTIGRUTEN
MS NORDSTJERNEN

VOYAGE HANDBOOK



MS NORDSTJERNEN VOYAGE HANDBOOK
2019-2020

Dear adventurer

—Congratulations on booking an extraordinary voyage on board our vessel MS Nordstjernen.

—The Norwegian explorer Roald Amundsen's success as an explorer is often explained by his thorough preparations before departure. He once said "victory awaits him who has everything in order." Being true to Amundsen's heritage of good planning, we encourage you to read this handbook.

—It will provide you with good advice, practical information, and some inspiring pieces of inside information that will make your voyage even more enjoyable.

—This handbook includes information on your chosen destination. We hope you will find this inspiring.

—Welcome aboard for an adventure of a lifetime.

Your Hurtigruten Svalbard and Hurtigruten team

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SVALBARD

Svalbard is the crown of Arctic Norway. Located halfway between mainland Norway and the North Pole, one might expect it to be unbearably cold. — However, thanks to the Gulf Stream, all the islands in the Svalbard archipelago boast a surprisingly mild climate with distinctive seasons. The large variety of plants and wildlife includes seals, thousands of seabirds coming in every summer, the Arctic fox and reindeer and the top predator: the polar bear.

Located on the southern fringe of the frozen Arctic Ocean, Spitsbergen offers expedition landings, hikes, kayaking and other activities in the largest Arctic wilderness in Europe.

Svalbard has more than 3000 Polar bears and fewer than 3000 people. Remote, mysterious, and extreme, Svalbard is the crown of Arctic Norway; a land forged by ice and wind, ocean, and snow that presents us with a spectacular range of unforgettable adventures. With its location right on the edges of the ever frozen Arctic Ocean, the warmer currents of the

Gulf Stream meet the cold air and water from the north. This Archipelago holds fascinating histories of the polar heroes of the north, and cultural heritage from the coal mining era as well as the history of exploration, hunting and whaling. Wildlife is rich, both at sea and on land; whales, seals, reindeer, polar fox, and a rich variety of birds. And of course the king of the Arctic – the polar bear. You can leave your watch in your cabin. North of the Arctic Circle the day has no beginning or end. The Midnight Sun brings out magical colours in the surrounding landscape. The soft rays of the low-hanging sun bathe it all in a wonderful palette of pink, purple, yellow, and orange and create unforgettable memories.

CLIMATE Despite its northerly location (74° to 81° north) Svalbard has a relatively mild climate. Due to the Gulf Stream, Svalbard's west coast is the world's most northerly ice-free area. The average summer temperature is 6° C and the coldest winter month of March has an average temperature of minus 14°C. There is little rain, but the moist air from the sea

can cause a light drizzle and fog during the summer.

CUSTOMS REGULATIONS At "Nordpolet" visitors can buy a certain amount of tax-free alcoholic drinks. Tourists have to show their airline ticket when shopping and are allowed to buy in total:

- 2 bottles containing more than 21% alcohol
- 1 bottle of wine containing 14-21% alcohol
- 6 cans/bottles of beer

Wine (up to 14%) can be bought without producing an airline ticket. Not all of the above can be taken tax-free to the mainland.

Each person is only allowed to 2 litres, e.g.

- 1 litre of alcohol (more than 21%) and 1 litre wine (14 to 21%)
- or
- 2 litres of wine (14 to 21%)
- or
- 2 litres of wine (less than 14%)

It is possible to buy more but you will have to pay duty on it. In total, visitors are allowed to shop for NOK 6000 of goods without paying taxes.



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HISTORY Since Willem Barentz' discovery of Svalbard in 1596, several nationalities have explored, hunted and managed industries in this Arctic Archipelago. The Svalbard treaty dated 1920, signed by 43 member countries, gives Norway sovereignty over Svalbard.

MEDICAL EMERGENCIES AND MEDICATION There is no doctor on board MS Nordstjernen. In serious emergencies the hospital in Longyearbyen will be contacted.

Remember to bring sufficient medication to last through any unforeseen delays. We also recommend that you keep your medication in your hand luggage properly labelled with clear instructions for its use. Illness on board

can lead to quarantine and orders from the ship's captain have to be followed. All guests must have travel/health insurance.

In case of a medical emergency outside Longyearbyen the only means of evacuation is by helicopter to Longyearbyen Hospital. If any condition cannot be treated here, the patient is sent to the Norwegian mainland. This is very expensive and dependent on favourable weather conditions, therefore, comprehensive travel/health insurance that also covers medical evacuation is essential.

MOBILE PHONE Mobile phones can be used in Longyearbyen and Barentsburg only. There is no mobile coverage during the voyage at sea,

but we can contact MS Nordstjernen via satellite telephones. If your family back home need to get in touch with you in an emergency, please provide them with the telephone numbers for Hurtigruten Svalbard, at +47 79 02 61 00, or Funken Lodge, at +47 79 02 62 00, or Radisson Blu Polar Hotel at +47 79023450. Via these numbers they can deliver urgent messages that will be forwarded to you.

NATURE AND WILDLIFE In order to preserve nature and wildlife on Svalbard, 65 % of the Archipelago is protected through national parks, nature reserves and bird sanctuaries. There are only three land mammals on Svalbard: polar bear, Svalbard reindeer and the Arctic fox. In the sea however there are walrus, ringed seals, bearded

seals, Greenland seals, hooded seals, white-nose dolphins, narwhales, white whales, killer whales. There is a rich bird life on the island and more than 100 species have been registered. Surprisingly the flora is very diverse for somewhere this far north.

POLAR BEARS AND SAFETY The polar bear is probably the foremost symbol of Svalbard's wildlife and it is an exhilarating experience to watch them in their natural habitat. The polar bear does not usually attack humans but can be lethal. On all our voyages and activities safety is maintained by experienced guides carrying weapons, and giving warning shots if necessary. The authorities on Svalbard, together with the travel industry advise facts and make recommendations to travellers taking part in organized activities in order to protect both visitors and the polar bear population. If you are going outside Longyearbyen on your own, it is recommended that you take a weapon because of the polar bear danger. On organized trips the guide will always be responsible for safety and will carry a weapon and equipment.

POPULATION AND SETTLEMENTS The population of Svalbard is approximately 2,500. Longyearbyen is the largest settlement in the islands and is also the seat of the governor. The town has a hospital, primary and secondary schools, university, sports centre with a swimming pool, library, cultural centre, cinema, bus transport, hotels, a bank

and several museums. The newspaper Svalbardposten is published weekly. Spitsbergen is among the safest places on Earth, with virtually no crime. Barentsburg is the second largest settlement in Svalbard with about 500 inhabitants, almost entirely Russian and Ukrainian. The Russian-owned company Arktikugol has been mining coal here since 1932, and during the cold war Barentsburg was a hotbed of activity. Ny-Ålesund is one of the world's northernmost settlements, inhabited by a permanent population of approximately 30-35 people who work for one of the research stations or the logistics and supply company "Kings Bay AS", which 'owns' and runs the research village. In the summer the activity in Ny-Ålesund is greatly increased with up to 120 researchers, technicians and field assistants.

SEASONS From April 19th till August 23rd Longyearbyen has Midnight Sun. From October 26th till February 16th it is dark, and from November 14th till January 29th it is what we call the polar nights which means that it is still dark but the sun is lower than 6° below the horizon.

SHOES On Svalbard it is a tradition to take off your shoes when entering private houses, hotels and certain shops and public offices. Aboard the ship you may wear ordinary shoes or tennis shoes. Shoes with good soles are recommended for use outdoors on deck and for excursions ashore. On

board the ship as well as in the hotel we advise you to bring a pair of shoes to use indoors. It is important that your shoes have a good grip (no slippery sole).

SHOPPING/PAYMENT Svalbard is a tax-free area which means that many commodities are cheaper here than on the Norwegian mainland. Longyearbyen has a variety of shops selling everything from perfumes to outdoor- and sports equipment, gifts and souvenirs. Norwegian Kroner (NOK) is used all over Svalbard, also in the Russian settlement of Barentsburg. Credit cards are accepted in Longyearbyen as well as on board MS Nordstjernen (Visa, Diners and Master-Card). Please note credit card payments will all be processed in NOK on MS Nordstjernen. There is also a cash dispenser in the centre of Longyearbyen. In Barentsburg credit cards are accepted as well as Norwegian Kroner (NOK), USD, and Euro. In Ny Ålesund credit cards and Norwegian Kroner are both accepted. However, we do recommend our guests to bring cash in NOK for use ashore.

TOURISM ON SVALBARD Svalbard's nature is very vulnerable, especially due to the permafrost. All vegetation is protected and all traces of human activity up until 1945 is regarded as part of the cultural heritage. Please see page 9 for more details about our environmental commitment.

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ENVIRONMENTAL COMMITMENT

Hurtigruten Svalbard and MS Nordstjernen's skilled crew offer life-affirming experiences close to nature's most spectacular landscapes, genuine cultures, exceptional people and amazing wildlife. Preserving these resources in their natural, unspoiled condition is our priority - you will always experience the highest environmental awareness on board and ashore.

Arctic Wildlife

Hurtigruten is a participant in the Norwegian Polar Institute's project to register marine mammals in the Arctic. Gathering this data improves insight of habitat use and seasonal migration patterns and is also used in The Environmental Monitoring of Svalbard.

AECO Hurtigruten is a full member of the Association of Arctic Expedition Cruise Operators (www.aeco.no) which is an international organization ensuring that tourism in the Arctic is carried out with the utmost consideration for the vulnerable natural environment, local cultures and cultural remains, as well as the challenging environment at sea and on land. This organisation provides Hurtigruten Svalbard as an operator and you as a visitor with guidelines we are committed to follow.

Thank you for helping us conduct respectful, environmentally friendly, and safe tourism in the Arctic.

LEAVE NO LASTING SIGNS OF YOUR VISIT Leave no lasting signs of your visit means that you of course must not leave any litter behind, including small items such as cigarette butts. Do not engrave on rocks or buildings and do not build cairns, rearrange stones or in any other way leave visible signs of your visit. In addition we also ask you to watch where you set foot in order to protect the flora and vegetation and avoid path-making. Avoid stepping on flowers or plant beds if at all possible.

DO NOT PICK FLOWERS In some parts of the Arctic flora is protected by law, in others not. But AECO regards all flora as protected and asks you to not pick flowers or other plants.

DO NOT TAKE ANYTHING WITH YOU We encourage you to leave the Arctic as it is. Cultural remains are protected. In addition we ask you to leave stones, bones, antlers, driftwood and other items where they are.

DO NOT DISTURB ANIMALS AND BIRDS AECO regards all fauna in the Arctic as protected and will avoid disturbing animals and birds as far as possible. If close to animals and nesting birds, avoid making loud

noises and keep conversation low and calm. AECO controls maximum group sizes when making landings and excursions and also minimum distances to various wildlife. You will be instructed by your leader. Please help us preserve the wildlife by following the instructions.

LEAVE CULTURAL REMAINS ALONE Cultural remains are protected by law and a zone of 100 metres around the remains is also considered a protected zone. Watch where you are walking and standing. Walk around and not in between objects. Do not take anything with you and do not attempt to touch or rearrange objects.

TAKE THE POLAR BEAR DANGER SERIOUSLY Polar bears are potentially dangerous animals, but also vulnerable. It is of the utmost importance that you follow your guide's instructions. For important rules for behaviour in polar bear areas please click the link below.

RESPECT LOCAL CULTURE AND LOCAL PEOPLE When visiting local communities, please remember that you are a guest. Respect people and local cultures. AECO will make every effort to make sure that our visits to local communities have positive and not negative impact. For more information, please click the link below.

BE SAFE Travel in Arctic areas may involve various risks. Rule number one is that you must always pay attention to and follow the instructions given by your expedition leader or guide. Never stray from your group.

MORE INFORMATION
<https://www.aeco.no/guidelines/>



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IMPORTANT INFORMATION

DAILY PROGRAMME Every day the Expedition Team distributes a daily programme with a list of port calls, landings, lectures, meals and activities on board. All our published plans are subject to change.

ITINERARY CHANGES Some of our itineraries are to areas without, or with very limited infrastructure. This, combined with some of the most extreme (polar) conditions on Earth we have to appreciate that wind, weather and ice - changing

seafloor conditions and other things may and will determine our detailed programme.

NOTE We are also subject to written and unwritten laws like assisting vessels or people in need.

SAFETY Safety is always the priority and the ship's Captain will decide the final itinerary during the voyage, therefore every voyage is unique and all published routes are only indicative.

WEATHER CONDITIONS Weather conditions can make landings and tender cruises with small boats more difficult or sometimes impossible. Remember that unforeseen twists often turn out to be the highlight of a trip. We invite you to be open to the unexpected as flexibility is important on our Explorer cruises.



FREQUENTLY ASKED QUESTIONS

— ***Do I have to be in good health to participate in this journey?*** It is important you are in good health as the journey can be long and tiring. Please note that in remote areas there is no immediate access to modern medical facilities. An Explorer voyage is not recommended if you have a life-threatening disease or illness that requires frequent medical care. To be able to participate in landings you must be able to walk on uneven or slippery surfaces and to climb on and off the small boats used for landings.

— ***How much time do you spend on land?*** All landings depend on factors such as the weather, the distance between the landing sites, and the operational conditions. The Expedition Leader and the Captain will arrange the daily route to ensure the best possible experience.

— ***Are there any restrictions on activities on land?*** As environmental protection is a concern there are regulations for the protection of wildlife, the environment and the cultures we encounter, which must

be followed. Your Expedition Leader will provide necessary information on how to behave on land.

— ***Will there be rough seas on the trip?*** It is not possible to predict exact weather conditions. The Captain will do everything he can to make the voyage as comfortable as possible. If you are prone to seasickness, we suggest you bring your preferred medication.



© CAMILLE SEAMAN



LIFE ON BOARD MS NORDSTJERNEN

© HILDE FALUN STROM

For Nansen, Amundsen and Sverdrup, Fram was a vessel for world exploration – let MS Nordstjernen be the same for you. You can journey to some of the most ecologically fascinating and scenically diverse landscapes. Each of these spectacular adventures is a voyage of discovery through pristine environments, meeting people of different cultures.

BAR SERVICE The ship has a bar with an excellent selection of spirits, wines, beers, and soft drinks at moderate prices, and a lounge with coffee service.

CABINS All cabins will be ready upon our guests arrival. All cabins (except cabin 304) have a bunk bed. Not all cabins have hair dryers. Shared facilities for E and D grade cabins. Shared shower has a hair dryer.

ENTERTAINMENT The emphasis on board is on relaxation and discovery, not on commercial entertainment, which is often a part of conventional cruises. There is no entertainment on board MS Nordstjernen.

FITNESS ROOM, SAUNA, POOL, JACUZZI There are no such facilities on board MS Nordstjernen.

LECTURES The ships' experienced expedition guides command in-depth knowledge of the areas in which we sail. They will conduct, on a regular basis, lectures on topics such as biology, history and geology throughout the voyage. On board MS Nordstjernen the lectures will mainly be given on shore.

LIBRARY The ship has a small selection of books on different topics

that are available to guests while on board.

OUTDOOR DECKS Enjoy the views from the front or back of the ship. Both are perfect vantage points to sit back, relax and watch the world go by.

RESTAURANT & CUISINE Your voyage includes breakfast, lunch and dinner. The open seating for the breakfast and lunch buffet creates a relaxed atmosphere. Dinner varies between buffets, set meals and barbeques. The type of dinner is announced in the daily programme. If you have special dietary requirements, such as vegetarian, diabetic or gluten free, please inform your sales office/ travel agent as early as possible, and contact the Head Waiter when on board. The Chefs will do

their best to meet your dietary requirements. Beer, wine, and soft drinks are sold in the restaurant during lunch and dinner.

Information about your table number and meal times will be in your cabin upon arrival. Please provide information regarding special requests for seating arrangements. On MS Nordstjernen there is only one sitting for all passengers.

Where possible, we plan our menus around seasonal ingredients, taking advantage of local produce to satisfy healthy appetites stimulated by the fresh sea air. Regular coffee/tea is

complimentary throughout the whole voyage. Still water by carafe is complimentary together with your breakfast, lunch and dinner. Other beverages and refreshments during the day are not included, but may be purchased on board in the restaurant, cafeteria and bar. On board MS Nordstjernen your table in the restaurant will be assigned after embarkation.

SHOP On board MS Nordstjernen there is a very limited selection of clothing and expedition equipment for sale.

SMALL BOAT LANDINGS These sturdy boats enable both water-based exploration and safe landings in

otherwise inaccessible areas. You will need to be fairly agile to board these but there is otherwise no need to worry about travelling in them. The crew will show you what to do and as long as you follow their instructions, after the first time it will become second nature. On all landings in Small boats guests are expected to wear proper footwear.

MS Nordstjernen has for tendering/landing/small boat cruising operations 4 small boats for 7 guests and a driver.



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PRACTICAL INFORMATION

MS NORDSTJERNEN IN EXPEDITION

SHIP CONTACT INFORMATION

Phone: +47 469 35 568
E-mail: reception@msnordstjernen.com (Only available in the harbours)

ALCOHOL POLICY Guests are respectfully reminded that only beverages purchased from the ships restaurant and bar can be consumed on board. According to Norwegian law, persons over the age of 18 are

allowed to purchase beer and wine. Spirits are only available to persons over the age of 20 years.

ANNOUNCEMENTS Announcements will be made over the public address system. There are no telephones in the cabins on board MS Nordstjernen.

CHILDREN For safety reasons, children under 12 years of age will be considered on each landing. It is

entirely at the Captain's discretion to allow children on shore landings.

CRUISE CARD A cruise card will be issued upon arrival on board as part of the check in procedure in accordance with ISPS regulations. All our guests are requested to wear this card when disembarking the ship in all ports of call and landings. The card serves as a control system on the gangway enabling the ship to know which of

our guests are on board and ashore at any time. This card will be used as a charge card to make all onboard purchases. The card is the only means of payment for the on board facilities. A running tab of all purchases will be kept for each card. The evening before the voyage ends the account will be totalled and settled on board, either by credit card, or in cash. We regret that there is no facility for cash withdrawals or currency exchange on board. Please note that when using your credit card on board the ship, your account will be debited in Norwegian Kroner (NOK). The rate of exchange will be the one validated by your credit card company.

DISABLED CABINS/MOBILITY

MS Nordstjernen is not suitable for wheelchair users. She has no accessible cabins or lifts. Guest in need of special assistance must travel with a companion.

DRONES Please note the use of guests-operated drones are not permitted during your voyage. This is for general safety, safety of the protected wildlife as well as the protection of other passengers' personal security.

ELECTRICITY The sockets in the cabins are 220V/50hz. The sockets are continental two pin sockets. Please bring an adapter/converter if you should need it.

ENVIRONMENT AND GREEN NAVIGATION Our Captains take pride in route planning that minimizes the load of the engines and reduces emissions. All waste is stored on board until it is deposited for treatment ashore. We never deposit waste in the sea and we ask you not to leave any waste when you are on shore excursions. In populated areas there are containers for depositing waste, please use them. We ask you to respect the saying: "Leave nothing but footprints, take nothing but pictures."

EXPEDITION TEAM The on board Expedition Team is composed of an Expedition Leader, an Assistant Expedition Leader, and Expedition Guides. Your Expedition Leader will regularly update you on the progress of the trip as well as the different points of interest and wildlife sightings that may occur. All excursions and landings are included in the price. The lectures are mainly given on shore.

GRATUITY POLICY It is not common to tip on Hurtigruten ships, but if you feel that individual crew members should be rewarded for providing exceptional service it is entirely at your discretion. We also have traditional gratuity boxes on board.

INTERNET USAGE On MS Nordstjernen, there is no internet connection on board, except while at port in Longyearbyen and Barentsburg.



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LANGUAGE Announcements are given in English, German, Norwegian, and French. There will be English, French, German, and Norwegian-speaking staff on board.

LAUNDRY No laundry service is available on the MS Nordstjernen. No dry-cleaning is possible on the ship.

MOBILE PHONES Depending on the operator with whom you have a contract, mobile phones will function in Longyearbyen and Barentsburg. You can use your mobile phone on board when the ship is in Norway, although the quality of the signal may vary. Check with your provider for details.

OUTDOOR CLOTHING Depending on the weather, several layers should be worn underneath. We suggest wearing several layers as the temperature may vary quite a lot during the day. We have thermal suits available on board for all guests in various sizes. These can be borrowed by guests who wish to spend a lot of their time on deck.

PASSPORT AND VISA REQUIREMENTS Please take a few minutes to familiarize yourself with the required travel documents you will be asked to provide prior to boarding the ship. It is the sole responsibility of the guest to identify and obtain all required travel documents and have them available when necessary. A passport is the only identification accepted on a Hurtigruten voyage. Passports must be valid for at least six months after the scheduled return date of the trip. We regret we are unable to accept any liability if you are denied access to a flight, or entry into Spitsbergen, or are otherwise affected by difficulties or costs resulting from your passport not being approved, or if you have not obtained the required visa or other documentation.

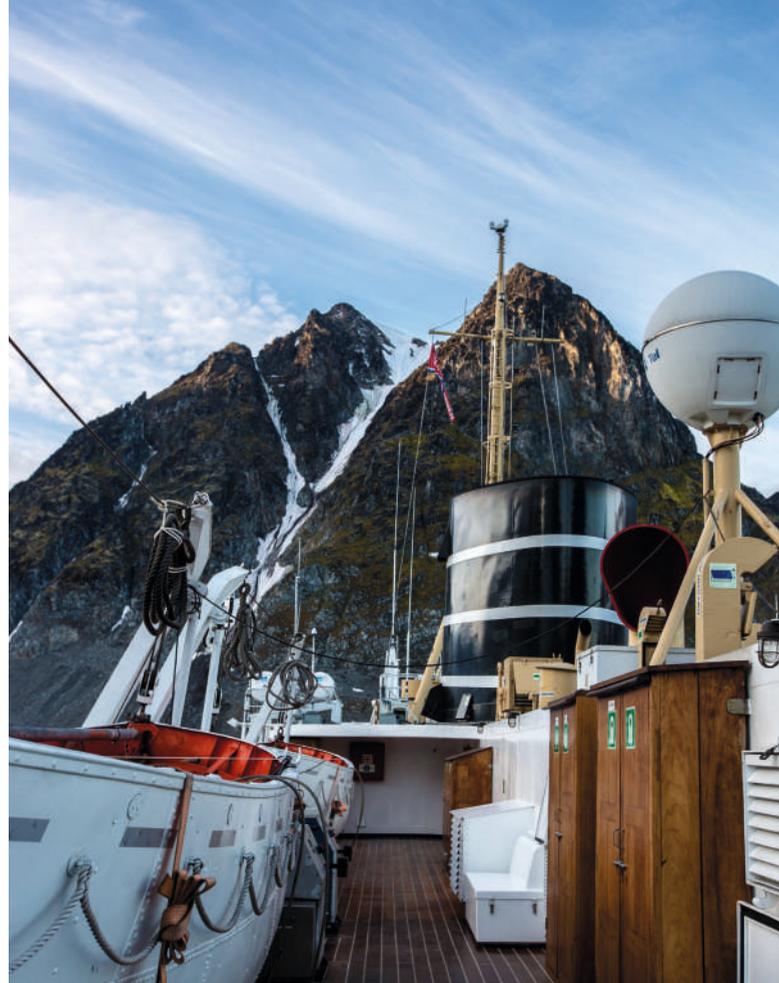
POST You can hand in your mail at the reception and for a small charge covering the service fee and stamps we will forward the post whenever it is possible. Please be prepared for your postcard to take some time before it arrives! Hurtigruten and Hurtigruten Svalbard cannot accept responsibility for lost mail.

ROOM SERVICE On MS Nordstjernen, the cabins will not be cleaned daily, but upon request. Fresh towels are available at all times. There is no room service on MS Nordstjernen.

SAFETY ON BOARD The ship complies with all safety requirements and is suitable for sailing in icy waters. Upon arrival on board all passengers will be instructed in safety procedures, and the use and location of the safety equipment. There is a safety plan situated on the inside of the cabin door. We stress the importance of becoming acquainted with the ship's safety plan. Special safety regulations will apply on landings with small boats. Please follow the instructions given by the Expedition Leader and crew/staff. Special lifejackets for use during landings will be handed out to all passengers before landings. A mandatory briefing regarding the safety guidelines will also be given.

SEASICKNESS Seasickness pills are available for purchase at the reception. If you are prone to seasickness, it is recommended that you bring pills that you are familiar with.

SHIP'S SECURITY MS Nordstjernen complies with the ISPS-regulations (International Ship and Port Security System) where the luggage could be subject to X-ray/metal detector inspection upon arrival port. You are kindly asked to keep this in mind packing your luggage for the voyage. The ISPS regulations could also include a hand baggage scan in Longyearbyen.



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SMOKING On board MS Nordstjernen, smoking is only permitted in designated areas on the outside aft deck. Please do not smoke in your cabin. To show respect for the environment, please use the provided ashtrays when smoking. Throwing cigarette ends overboard is strictly prohibited. A cleaning charge of 1,500 NOK will be applied for smoking in your non-smoking cabin, to cover for the cost of cleaning linen and curtains to return it to a non-smoking standard.

SPECIAL REQUESTS If you have special requests (e.g. dietary or medical), please inform us at time of booking. We will do our best to meet such requests but can not guarantee to do so and under no circumstance will any such request be accepted by us so as to form part of a contractual agreement.

WALKING ON BOARD We kindly remind you to be careful walking on board while at sea, especially venturing out on deck. Look out for the signs for warning of wet and slippery decks. Be aware that some doors leading to the outer decks are difficult to manage in windy conditions. Please adhere to the signs and announcements when it is not advised to go outside. While walking inside, hold on to railings but not to doorframes to avoid injury.

WATER The tap water in your cabin is drinkable. Filtered water by the carafe is available at your table during meals, while bottled water is available for purchase.

WELCOME MEETING Upon arrival on board, there will be a mandatory passenger safety drill before departure. There will also be a welcome meeting where security information as well as practical information about the cruise will be given, along with an opportunity to meet some of the crew and be introduced to the key personnel on board.

Pack like an explorer

The dress code on board the ship is relaxed and casual, and you are not expected to dress formally for meals.

For a perfect experience, however, there are several things to remember to bring along when you are coming on a voyage with Hurtigruten.

To make packing a bit easier, we have drawn up a pack list.



REMEMBER TO BRING...

- A warm jacket
- Wind and water resistant trousers and Long thermal underwear & top
- A warm hat or headband
- Swimwear
- A scarf or a tube scarf
- A warm woolen jumper
- Sunglasses with uv-filter lenses
- Warm gloves and mittens
- Warm socks
- Extra batteries for your camera, and cables
- Shoes with good soles are recommended for outdoor use
- Good shoes to wear inside
- A memory card for your camera
- A refillable water bottle
- A pair of good binoculars
- A small waterproof backpack
- Passport and a copy of it
- Sun protection (Factor 30 +)
- Lip salve with UV protection
- Money in the correct currency. Remember, our ships also accept several credit cards
- Sufficient medication to last through any unforeseen delays. This should be placed in your hand luggage.

© PIRATI PÄRNE CONCELLENY / FORNBERG FEN SPILDAUG

OUR TEAM

— The experience of a place is based on a combination of things. Our Expedition Team is carefully picked for their local knowledge, specific expertise in fields of relevance and most important of all, their enthusiasm, curiosity and love for the areas we choose to spend time in on any one of our expeditions.

The role of the Expedition Team is to interpret observations of wildlife and landscapes, point out things of interest, give educational lectures on topics such as biology, geology and history – in addition to being hosts together with the rest of the crew aboard MS Nordstjernen.



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© L-P LORENTZ / HURTIGRUTEN SVALBARD



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LANDING BY SMALL BOATS



© ANDREA KLAUS/NEBY FURIGRUTEN

IMPORTANT PHONE NUMBERS

To contact MS Nordstjernen in an emergency, please call Hurtigruten Svalbard at
+47 79026100

When the ship is in Longyearbyen or Barentsburg:
PHONE: +47 469 35 568
E-MAIL: reception@msnordstjernen.com

LANDING BY SMALL BOATS

Please see more information about landing by small boats below.

The crew will show you what to do and as long as you follow their instructions after a few days it will become second nature.

Much of the success depends on correct handling and proper use of the motordriven Small boats. These are ideal for landings as they can land in otherwise inaccessible places. They have a shallow draft and are extremely stable and sustainable. For each landing with Small boats special safety measures are taken.

PAY SPECIAL ATTENTION FOR THE FOLLOWING GUIDELINES

- 1** The boat drivers are responsible for the boats and their landings. You must always follow their instructions.
- 2** All travelers must always wear appropriate life jackets regardless of weather and sea conditions.
- 3** disembarking you should always accept help offered by the driver or the crew. The “sailors grip”, in which one holds each other’s forearms, is the strongest and most secure grip.
- 4** Always keep both hands free when embarking and disembarking. Give hand luggage to the helper for him to

place it on board for you. Keep your hands inside the boat at all times.

5 Please limit your personal equipment on board the Small boats. Small backpacks and belt bags are ideal for transporting cameras, binoculars and for rain protection. Backpacks can be purchased in the on board shop.

6 Always wait for instructions from the driver before embarking or disembarking. Use waterproof bags to protect binoculars or cameras. You should also wear waterproof clothing to protect against spray. The Small boats are equipped with fire extinguisher, chart plotter, extra fuel, communications and first-aid kit.

MARITIME EXPRESSIONS

STERN
BOW
STARBOARD
PORT
BRIDGE
REFUEL
CRUISE CARD
GANGWAY
TO HOIST
BALLAST
CLEARING
KNOT
GALLEY
LEEWARD SIDE
WINDWARD SIDE
PIER
NAUTICAL MILE

BACK OF THE SHIP
FRONT OF THE SHIP
THE RIGHT SIDE OF THE SHIP
THE LEFT SIDE OF THE SHIP
THE AREA FROM WHICH THE SHIP IS NAVIGATED
REPLENISH FUEL AT PORTS
ON BOARD PAYMENT CARD
WALKWAY BETWEEN LAND AND SEA
TO RAISE FLAG OR BANNER
WATER SYSTEM USED TO MAINTAIN SHIP STABILITY
RULES WHEN ENTERING AND DEPARTING FROM THE SHIP
SPEED OF THE SHIP, NAUTICAL MILE (1.852 KM) PER HOUR
SHIPS KITCHEN
DOWNWIND
UPWIND
DOCK FROM WHICH THE SHIP WILL LEAVE
DISTANCE MEASURE: 1 NAUTICAL MILE = 1.852 KM

*Hurtigruten reserves the right to make changes. This information is correct at the time of printing but may change at any time.
Date: January 2019.*

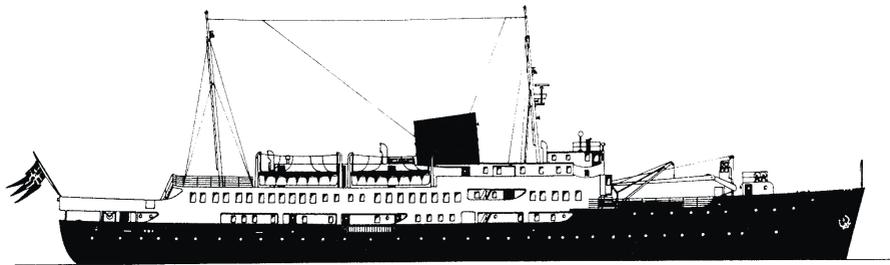
MS NORDSTJERNEN - DECK PLAN

MS Nordstjernen is named after the North Star, Polar Star or Stella Polaris, famous for helping ships to navigate north for centuries, even back to the age of the Vikings.

The ship was built for the Coastal Voyage fleet in 1956 and extensively

modernized in 2000 and 2013/14 for exclusive Arctic sailings. She still retains the aura of an old Atlantic ship and comes equipped with a dining room and bar, a café, a panorama lounge and a library. Inside you'll find cozy inside and outside cabins, the majority of which have upper and

lower berths. And all rooms and deck surfaces have that old, beautiful wood, which creates an extraordinary atmosphere. MS Nordstjernen still has all of her original art on board.

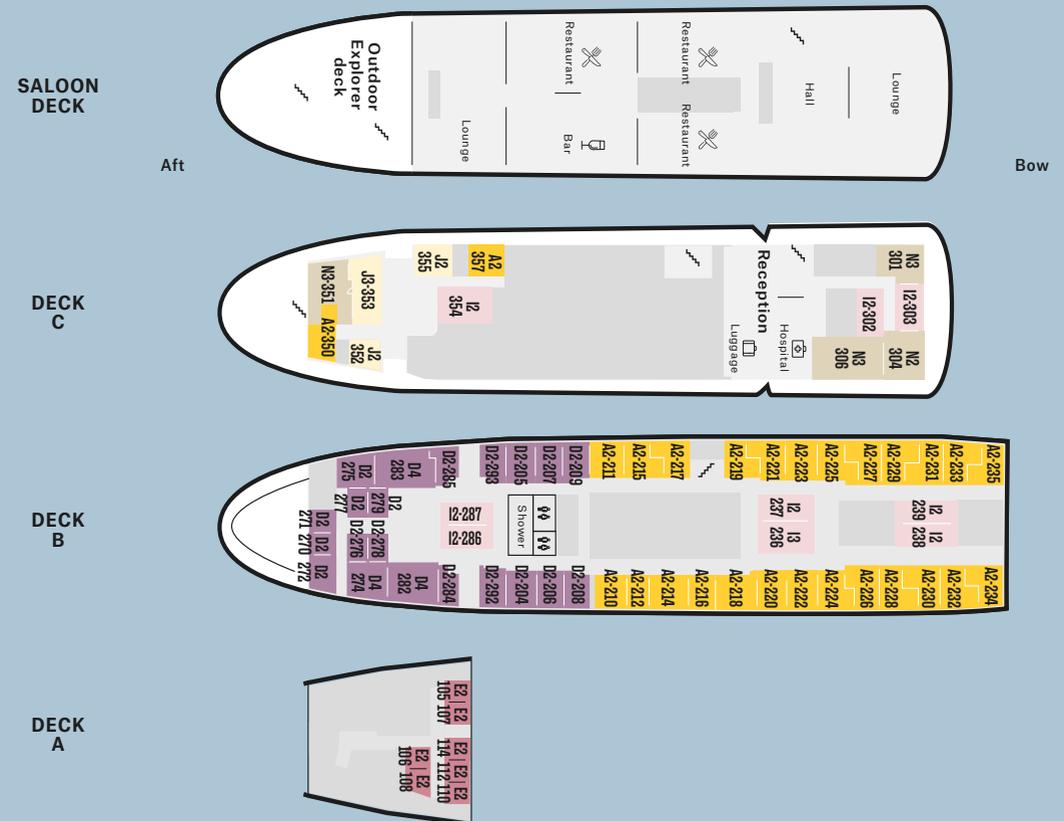


D E I Inside cabin **D A J N** Outside cabin

POLAR INSIDE

POLAR OUTSIDE

MS NORDSTJERNEN





HURTIGRUTEN
MS NORDSTJERNEN



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